

Harrington Hospital Care Management Department
 Compendium of Resources Fact Sheet
Abuse and Neglect Reporting/Crisis Services

Description: Abuse can be physical, emotional, or sexual. Children, adults, and seniors can experience abuse or neglect. Health care providers are among the many professionals that are mandated to report any suspected abuse. Adult victims of domestic violence have crisis services available to them.

List of Resources

NAME	CONTACT INFO	OTHER INFO
	REPORTING	
	CHILDREN	
Massachusetts Department of Children and Families (DCF)	Whitinsville 185 Church Street Whitinsville, MA 01588 508-929-1000 800-540-4799 Fax: 508-929-1100 Worcester: 508-929-2000 Fax: 508-754-9803	This state agency receives and responds to child abuse and neglect reports and offers other services for children and families.
Child-At-Risk Hotline (DCF)	1-800-792-5200	Abuse or neglect reporting number for holidays, nights and weekends. (24hours)
	ELDERS	
Massachusetts Executive Office of Elder Affairs	Weekdays Tri-Valley Elder Services Phone: 508-949-6640 (M – F) 8:30 a.m.- 5 p.m. Fax: 508-949-6652 Elder Abuse Hotline: 800-922-2275 (M – F) 5 pm -8:30 am	24-hour hotline for reports of abuse, neglect, or financial exploitation of the elderly (60 and over). Weekends/Holidays 800-922-2275 Open 24 hours.
	DISABLED ADULTS	
Disabled Persons Protection Commission (DPPC)	Phone: 800-426-9009 TTY: 1-888-822-0350 Fax: 617-727-6469	24-hour hotline for suspected abuse or neglect of disabled adults 18-59.

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	INTERVENTION & CRISIS SERVICES	
Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)	335 Chandler Street Worcester, MA 01602 Phone: 508-753-2967 Fax: 508-753-5540	Counseling, referral, education, and emergency services for abused or neglected youth.
Tri-Valley, Inc.	10 Mill Street Dudley, MA 01571 Phone: 508-949-6640	Crisis intervention for elders over 60 years of age.
New Hope Inc. (includes SAFEPLAN Legal Advocacy Program) ----- RESPECT program	6 River Court Webster Ma. 01570 Phone: 508-949-0452 24 hr HOTLINE: 800-323-4673 ----- 877-222-0083	Domestic violence & rape crisis services including emergency shelter, court advocacy, safety planning, counseling, and support groups ----- For male abusers
Pathways for Change (Rape Crisis Center)	588 Main Street Worcester, MA 01608 Phone: 508-852-7600 Hotline: 800-870-5905 TTY 888-887-7130 800-223-5001 Spanish Rape Hotline	Free 24-hour crisis intervention for victims of sexual assault, including medical and legal advocacy.
Daybreak Resources for Women and Children (YWCA)	P.O. Box 3093 Worcester, Ma. 01613 Hotline: 508-755-9030	Services and shelter for battered women and their children.
SafeLink	HOTLINE: 877-785-2020 TTY: 877-521-2601	Domestic violence hotline providing access to available shelters for battered individuals, safety planning, support. Multilingual counselors available.
Secretary of State Address Confidentiality Program	Secretary of the Commonwealth 866-723-3233 to register for the program.	For victims of domestic violence, sexual assault or stalking.

*Additional information and resources can be accessed through *Mass 2-1-1 Referral Line*, by dialing "211" or 877-211-6277 or www.mass211.org.

Multilingual ~ Available 7 days a week - 24hours TTY: 508-370-4890

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